

CUSTOMER SERVICE/HUMAN SENSITIVITY

In today's customer service oriented environments, people skills are critical for personal and organizational success. How you handle your customer directly affects your individual, team, and company's performance. Learn to redefine your definition of customer service, customer expectations, and how it translates in conversation. Become aware and sensitive to others in their role as a customer service leader.

code: GSBUS-010-MC

start date: Apr 4

days: S

time: 08:00AM-04:30PM

duration: 2 SESSIONS

cost: \$149

location: MAC 127